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6 7	FOR THE WESTERN DISTRICT OF WASHINGTON	
8	DAMAN LEE MICHAEL WANDKE,	
9	Plaintiff,	NO. 2:22-cv-00396
10	VS.	COMPLAINT FOR DECLARATORY
11 NATIONAL RAILROAD PASSENGER CORPORATION,  AND INJUNCTIVE RELIEF  JURY DEMAND		JURY DEMAND
12	Defendant.	
13		
14	COMES NOW, Plaintiff, Daman Lee	Michael Wandke, by and through his attorneys at
15	Washington Civil & Disability Advocate for	his Complaint for Declaratory and Injunctive Relie
16	to state and allege as follows:	
17	I. II	NTRODUCTION
18	1. The Americans with Disability	ties Act (the "ADA") and the Washington Law
19	Against Discrimination ("WLAD") require 1	places of public accommodation and public entities
20	to be accessible to people with disabilities.	
21	2. Defendant NATIONAL RAII	LROAD PASSENGER CORPORATION
22	("AMTRAK") is specifically identified in Se	ection 201(1)(C) of the Americans with Disabilities
23	Act ("ADA") of 1990, 42 U.S.C. §§ 12131(	1)(C), as a public entity for purposes of Title II of th
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Seattle, WA 98105 (206) 428-3558

1	ADA, 42 U.S.C. §§ 12131 et seq.
2	3. ADA laws and regulations were enacted into law in 1990, over 30 years ago, to
3	protect civil rights of persons with mobility and other disabilities.
4	4. AMTRAK discriminates against individuals with disabilities because AMTRAK
5	operates a public entity that does not comply with ADA laws and regulations or the WLAD, and
6	thus Mr. Wandke brings this action to end the civil rights violations committed by Defendant
7	AMTRAK against persons with mobility disabilities.
8	II. PARTIES
9	5. Plaintiff Daman Wandke is a Washington resident and resides in this district.
10	6. Mr. Wandke has difficulty walking and uses a wheelchair for transportation. Mr
11	Wandke requires ADA compliant accessible transportation in order to travel effectively.
12	7. Mr. Wandke lives in Bellingham and has used AMTRAK in the past and will
13	need to use AMTRAK transportation in the future in order to patronize businesses, attend events
14	as well as to visit members of his family who live in other more southerly parts of Washington
15	State.
16	8. Defendant National Railroad Passenger Corporation doing business as Amtrak
17	("AMTRAK") is a foreign corporation public entity which operates in the state of Washington.
18	III. JURISDICTION AND VENUE
19	9. This court has jurisdiction pursuant to 28 U.S.C. § 1331, which gives district
20	courts original jurisdiction over civil actions arising in the Constitution, laws, or treaties of the
21	United States.
22	10. This court has jurisdiction pursuant to 28 U.S.C. § 1343(a)(4), which gives distri-
23	courts jurisdiction over actions to secure civil rights under Acts of Congress in that this case
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1	arises under federal statutes including 42 U.S.C. §§ 12101 et seq., and 29 U.S.C. § 794(a).
2	11. This court has jurisdiction pursuant to 28 U.S.C. § 1367, which gives district
3	courts supplemental jurisdiction over state law claims.
4	12. Venue is appropriate in this judicial district under 28 U.S.C. § 1391 because the
5	practices and procedures that gave rise to Mr. Wandke's Complaint for Injunctive Relief and
6	Damages occur in this district and AMTRAK's public entity operates within this district.
7	IV. FACTUAL ALLEGATIONS
8	13. The ADA was enacted in 1990, "[t]o establish a clear and comprehensive
9	prohibition of discrimination on the basis of disability," and prohibits public entities from
10	providing separate or unequal benefits and services to individuals with disabilities.
11	14. Thus, Title II of the ADA states in relevant part: "no qualified individual with a
12	disability shall, by reason of such disability, be excluded from participation in or be denied the
13	benefits of the services, programs, or activities of a public entity, or be subjected to
14	discrimination by any such entity." 42 U.S.C. § 12132.
15	<u>Plaintiff</u>
16	15. Plaintiff Daman Wandke resides in Bellingham, Washington, has traveled
17	throught Washington using AMTRAK public transportation multiple times in the past and
18	intends to in the future for shopping, dining, entertainment, social engagements, and well as
19	periodically for medical visits.
20	16. Mr. Wandke is limited in the major life activity of walking and requires the use o
21	mobility devices such as a power wheelchair and forearm crutches and is thus a person with a
22	disability within the meaning of Title II of the ADA and the WLAD.
23	<u>Defendant</u>
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1	17.	Mr. Wandke was unable to use AMTRAK's rail service due to AMTRAK's
2	failure to reas	onably accommodate Mr. Wandke's disability.
3	18.	AMTRAK does not comply with the ADA's laws and regulations under 42
4	U.S.C. § 1218	2.
5	19.	In December of 2019, Mr. Wandke reserved an AMTRAK trip on Saturday
6	December 21s	st from Bellingham to Tacoma using the vouchers he had received from a previous
7	disability disp	ute with AMTRAK <sup>1</sup> .
8	20.	Mr. Wandke informed AMTRAK, and AMTRAK was aware that Mr. Wandke
9	needed and we	ould be using a power chair for mobility during his December 21st, 2019 trip.
10	21.	On Friday December 20th, Mr. Wandke became aware that there was a
11	modification t	o his trip. He waited on hold for an AMTRAK agent and was informed that there
12	were mudslide	es in Tacoma.
13	22.	The AMTRAK agent further informed Mr. Wandke that his trip would be
14	modified. This	s modification consisted of the usual train from Bellingham to Seattle, and then
15	AMTRAK ha	d arranged a bus from Seattle to Tacoma to fulfill Mr. Wandke's reservation.
16	23.	The AMTRAK agent assured Mr. Wandke that his reservation indeed included
17	that he needed	and would be using a power chair, and thus that Accessible transportation from
18	Seattle to Taco	oma had already been arranged by AMTRAK.
19	24.	On December 21st, 2019, At the Bellingham Station, an AMTRAK
20	_	
21	When he booked	Mr. Wandke purchased an AMTRAK ticket to travel from Edmonds, WA to Bellingham, WA. the ticket, Mr. Wandke indicated that he would be using mobility aids (forearm crutches). An
22	indicated they us	dant told Mr. Wandke that AMTRAK had cancelled the tickets only of those passengers that had ed a wheelchair. Mr. Wandke was given the option of climbing the steep steps or finding a me. Mr. Wandke climbed the steps with his mobility aids, but not without putting himself at risk.
23		Mr. Wandke settled this dispute out of court and AMTRAK provided Mr. Wandke AMTRAK ticked

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1	representative, who on information and belief was named Mary, checked Mr. Wandke's
2	reservation again and assured Mr. Wandke there would be an accessible bus in Seattle when Mr.
3	Wandke arrived. Mr. Wandke then boarded the train.
4	25. Mr. Wandke was already on the train from Bellingham to Seattle and in transit
5	when an AMTRAK representative informed him that AMTRAK did not have an accessible bus
6	prepared. The AMTRAK representative informed Mr. Wandke that it had arranged for an
7	accessible taxi to take him to the Tacoma train station.
8	26. After Mr. Wandke got off that train in Seattle, he waited 20 minutes for his
9	checked luggage in inclement weather.
10	27. After waiting for his luggage, an AMTRAK representative then said they would
11	call for an accessible taxi and it had not previously been arranged. On information and belief,
12	the company AMTRAK called was Yellow Cab. Another power chair user was also waiting for
13	an accessible taxi AMTRAK had promised would take her to her destination of Olympia.
14	28. The AMTRAK representatives at the Seattle train station told Mr. Wandke and
15	the other passenger in a power chair they were calling only one accessible taxi for both
16	passengers and that AMTRAK was going to fit both Mr. Wandke and the other power chair
17	using passenger in the single accessible taxi.
18	29. Mr. Wandke told the AMTRAK representative that it is not possible to fit two
19	wheelchairs in one accessible taxi and that it would not be safe. The AMTRAK representative
20	either ignored or disregarded Mr. Wandke's concern.
21	30. The average power chair can weigh between 50 lbs. and 250 lbs. An accessible
22	taxi accommodates a wheelchair or power chair using a ramp or a passenger lift to assist the
23	wheelchair user with getting into the vehicle, which is far easier than transferring from a

wheelchair to a car seat and dismantling the wheelchair for the journey. As wheelchairs are carefully designed to support a disabled person, wheelchair-accessible taxis allow disabled people to stay in the position that is best for their body and posture. Wheelchair-accessible taxis also are equipped to secure the wheelchair when the cab is in motion. This ensures safety for everyone, keeping the chair still and the user stationery. An accessible taxi, as opposed to an accessible van, is not able to accommodate more than one wheelchair or power chair user.

- 31. Mr. Wandke waited another 20 minutes more for the one accessible taxi the representatives promised when the AMTRAK representative informed Mr. Wandke and the other power chair using passenger that it would be at least another 40 minutes before the single accessible taxi for the two of them arrived.
- 32. By this point, all other ambulatory passengers had departed on an AMTRAK provided bus and been taken to the Tacoma train station.
- 33. Mr. Wandke knew that a single accessible taxi would not fit two power chairs and that ultimately whenever the accessible taxi did arrive, he and the other power chair using passenger would have to decide who would get the taxi and who would have to wait however long AMTRAK would take to provide another one. He spoke to the other power chair user and found out that she had no other option than to wait for AMTRAK to provide transportation.
- 34. At this point, Mr. Wandke was forced to make alternate transportation arrangements as AMTRAK had failed to do so in a reasonable time and had disregarded his safety concerns. Mr. Wandke could not wait for hours in the rain for transportation he knew would be unsafe. Mr. Wandke strapped his luggage to his wheelchair with difficulty and some assistance by an AMTRAK representative, and traveled to the Seattle ferry via light rail.
  - 35. He boarded the ferry from Seattle to Bainbridge Island where his mother could

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1	pick him up and take him to her home. Mr. Wandke ultimately did not make it to his event in
2	Tacoma, as there was no alternative transportation which could bring him to his destination in a
3	reasonable time.
4	36. Mr. Wandke requires compliant accessible transportation in order to use
5	AMTRAK. On his first trip using the vouchers he had received from AMTRAK In another
6	disability discrimination dispute, Mr. Wandke was discriminated against again.
7	37. AMTRAK discriminated against Mr. Wandke because it did not comply with the
8	ADA's laws and regulations. AMTRAK failed to reasonably accommodate Mr. Wandke and
9	denied Mr. Wandke full and equal enjoyment and even participation in their rail service as
10	described above.
11	38. On information and belief, AMTRAK knew of the mudslides on December 20th,
12	2019 and similarly failed on that date to reasonably accommodate another passenger who used a
13	wheelchair by not planning to provide alternate transportation to the level of walking passengers
14	when the train would stop mid-trip.
15	39. The failure of AMTRAK to make the reasonable accommodations necessary to
16	comply with the ADA's laws and regulations denied Mr. Wandke the opportunity to fully and
17	equally enjoy, participate in, and benefit from AMTRAK's rail transportation goods, services,
18	facilities, privileges, advantages, and accommodations.
19	V. FIRST CAUSE OF ACTION Title II of the Americans with Disabilities Act of 1990
20	42 U.S.C. § 12101 et seq.
21	40. Mr. Wandke incorporates by reference the allegations in the paragraphs above.
22	41. Mr. Wandke is limited in the major life activity of walking and is thus an
23	individual with a disability within the meaning of Title II of the ADA.

1	42. I	Defendant NATIONAL RAILROAD PASSENGER CORPORATION
2	("AMTRAK") 1 	is specifically identified in Section 201(1)(C) of the Americans with Disabilities
3	Act ("ADA") of	f 1990, 42 U.S.C. §§ 12131(1)(C), as a public entity for purposes of Title II of th
4	ADA, 42 U.S.C	2. §§ 12131 et seq.
5	43.	Γitle II of the ADA prohibits, inter alia, public entities from discriminating
6	against individu	als with disabilities on the basis of disability by subjecting them to
7	discrimination,	excluding them from participation in, or denying or otherwise limiting them in
8	the benefits of t	he services, programs or activities of the public entity.
9	44. I	Defendant AMTRAK has violated Title II of the ADA by, inter alia, denying
10	Plaintiff Wandk	te effective alternate transportation on the basis of his disability while all other
11	walking passen	gers were provided with effective alternate transportation.
12	45. A	AMTRAK's discriminatory conduct includes but is not limited to:
13	8	a. Discriminatory exclusion and/or denial of goods, services, facilities,
14		privileges, advantages, accommodations, and/or opportunities;
15	ł	p. Provision of goods, services, facilities, privileges, advantages, and/or
16		accommodations that are not equal to those afforded non-disabled
17		individuals;
18		E. Failing to make reasonable modifications in policies, practices, and/or
19		procedures as necessary to afford the goods, services, facilities, privileges
20		advantages, and/or accommodations to individuals with disabilities;
21	46. A	At all times relevant, AMTRAK knew that maintaining policies that deny travel
22	on the basis of o	disability, and denying travel on the basis of disability implicated federal civil
23	rights of individ	duals with disabilities.

1	47. Specifically, AMTRAK demonstrated its knowledge of its legal obligations in it
2	nondiscrimination policy found at www.amtrak.com which states in relevant part: "In compliance
3	with state and federal laws and regulations, including the Americans with Disabilities Act
4	(ADA), Amtrak prohibits discrimination on the basis of disability in its programs, services, and
5	activities for the public."
6	48. Before Mr. Wandke's trip on December 21, 2019, AMTRAK assured Mr.
7	Wandke that AMTRAK knew Mr. Wandke used a power wheelchair and due to the mudslides,
8	that alternate accessible transportation had been arranged.
9	49. Defendant AMTRAK failed to provide safe and effective alternate accessible
10	transportation as it did with ambulatory passengers.
11	50. Therefore, in denying Mr. Wandke access to its services on the basis of disability
12	AMTRAK acted with deliberate indifference to Mr. Wandke's federally protected rights.
13	51. Furthermore, AMTRAK put Mr. Wandke's safety at risk when an AMTRAK
14	Representative informed Mr. Wandke that they intended to force fit two wheelchairs in one
15	accessible taxi over his safety objections. This statement effectively left him stranded in
16	inclement weather at the train station in Seattle
17	52. As such, AMTRAK discriminates and, in the absence of the injunction requested
18	herein, will continue in the future to discriminate against Mr. Wandke on the basis of disability
19	in the full and equal enjoyment of the goods, services, facilities, privileges, advantages,
20	accommodations and/or opportunities on AMTRAK's rail transportation services in violation o
21	Title II of the Americans with Disabilities Act, 42 U.S.C. § 12133 and rights set forth in 29
22	U.S.C. § 794a et seq. and/or its implementing regulations.
23	53. AMTRAK's discriminatory conduct as has harmed Mr. Wandke, and the harm

1	continues as he has need of AMTRAK's services.
2	54. AMTRAK's discriminatory conduct entitles Mr. Wandke to declaratory and
3	injunctive relief. 42 U.S.C. § 12188.
4	55. AMTRAK's discriminatory conduct entitles Mr. Wandke to recover reasonable
5	attorneys' fees and costs incurred in bringing this action. 42 U.S.C. § 12205.
6	56. AMTRAK's deliberate indifference to even its own publicly stated policies
7	entitles Mr. Wandke to compensatory monetary damages under Title II of the ADA.
8	VI. SECOND CAUSE OF ACTION (Section 504 of the Rehabilitation Act of 1973) 29 USC §794
10	57. Mr. Wandke incorporates by reference the allegations in the paragraphs above.
11	58. The Rehabilitation Act of 1973 was enacted in part to further a policy of
12	promoting "respect for the privacy, rights, and equal access (including the use of accessible
13	formats), of the individuals [with disabilities]."29U.S.C.§701(c)(2).
14	59. Mr. Wandke is limited in the major life activity of walking and is thus an
15	individual with a disability as defined by Section 504.
16	60. At all times relevant to this action, Defendant AMTRAK received federal
17	financial assistance and is therefore subject to Section 504 of the Rehabilitation Act of 1973, 29
18	U.S.C. § 794(a) ("Section 504"), and the federal regulations promulgated thereunder.
19	61. Section 504 of the Rehabilitation Act provides that "[n]o otherwise qualified
20	individual with a disability shall, solely by reason of her or his disability, be excluded from the
21	participation in, be denied the benefits of, or be subjected to discrimination under any program or
22	activity receiving Federal financial assistance." 29 U.S.C. § 794(a).
23	62. The Rehabilitation Act extends relief to "any person aggrieved" by discrimination
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1	in violation thereof. 29 U.S.C. § 794(a)(2).
2	63. The conduct previously alleged in this complaint violates Section 504, and the
3	federal regulations promulgated thereunder.
4	64. AMTRAK denied Mr. Wandke access to its services by refusing to provide safe
5	alternative accessible transportation solely on the basis of his disability.
6	65. As a condition of receiving federal financial assistance, AMTRAK agreed not to
7	discriminate on the basis of disability.
8	66. At all times relevant, AMTRAK knew that maintaining policies that deny access
9	to travel on the basis of disability and denying travel on the basis of disability implicated federal
10	civil rights of those with disabilities.
11	67. Specifically, AMTRAK demonstrated its knowledge of its legal obligations in its
12	nondiscrimination policy found at www.amtrak.com which states in relevant part: "In compliance
13	with state and federal laws and regulations, including the Americans with Disabilities Act
14	(ADA), Amtrak prohibits discrimination on the basis of disability in its programs, services, and
15	activities for the public."
16	68. In December of 2019, Mr. Wandke booked an AMTRAK trip on Saturday
17	December 21st from Bellingham to Tacoma using the Vouchers he had received from a previous
18	disability dispute with AMTRAK.
19	69. Mr. Wandke informed AMTRAK, and AMTRAK was aware that Mr. Wandke
20	needed and would be using a wheelchair for mobility during his December 21st, 2019 trip.
21	70. Before Mr. Wandke's trip on December 21st, 2019, AMTRAK assured Mr.
22	Wandke that AMTRAK knew Mr. Wandke uses a power wheelchair, and due to the mudslides,
23	alternate accessible transportation had been arranged for him.
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1	79. AMTRAK's actions constitute discrimination against persons with disabilities ar
2	violate the Washington Law Against Discrimination, Revised Code of Washington § 49.60.010
3	et seq., in that persons with mobility disabilities have been and are still denied full and equal
4	enjoyment of the accommodations, advantages, facilities, privileges, and services that AMTRA
5	provides to individuals who do not have disabilities.
6	80. As a direct and proximate result of AMTRAK's discriminatory conduct as allege
7	in this Complaint, Mr. Wandke has suffered and continues to suffer difficulty, hardship,
8	isolation, and segregation due to AMTRAK's failure to reasonably accommodate individuals
9	with disabilities. Out of concern for his safety and the past discrimination he has received, Mr.
10	Wandke has severely limited his travel on AMTRAK to the extent that his prior AMTRAK
11	vouchers have expired without being used.
12	81. AMTRAK's discriminatory conduct as alleged in this Complaint has denied Mr.
13	Wandke the full and equal enjoyment of services that the Washington Law Against
14	Discrimination requires.
15	82. Mr. Wandke has a clear legal right to access public transportation operated by
16	AMTRAK under the Washington Law Against Discrimination.
17	83. Mr. Wandke has the right for AMTRAK to comply with the ADA's laws and
18	regulations under the Washington Law Against Discrimination.
19	84. AMTRAK did not comply with ADA laws and regulations.
20	85. Because AMTRAK does not comply with the ADA's laws and regulations,
21	declaratory and injunctive relief are appropriate remedies under the Washington Law Against
22	Discrimination. See e.g. Kucera v. Dep't of Transp., 140 Wash. 2d 200, 209 (2000).
23	86. Pursuant to RCW § 49.60.030(2), Mr. Wandke is entitled to declaratory and

1	injunctive relief and to recover from AMTRAK his reasonable attorneys' fees and costs incurred
2	in bringing this action.
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6	VIII. PRAYER FOR RELIEF
7	WHEREFORE, Mr. Wandke respectfully requests that this Court:
8	1. Assume jurisdiction over this action;
9	2. Find and declare Defendant Amtrak to be in violation of Title II of the Americans
10	with Disabilities Act, 42 U.S.C. § 12181, et seq., Section 504 of the Rehabilitation Act of 1973,
11	and the Washington Law Against Discrimination, Wash. Rev. Code §§ 49.60.010 et seq. because
12	AMTRAK does not comply with the ADA's accessibility laws and regulations;
13	3. Issue a permanent injunction ordering AMTRAK to immediately implement the
14	necessary improvements to bring AMTRAK into compliance with the ADA and WLAD's laws
15	and regulations;
16	4. Award Mr. Wandke equitable relief and compensatory monetary damages
17	pursuant to Title II of the ADA, Section 504 of the Rehabilitation Act of 1973, and Washington
18	Law Against Discrimination;
19	5. Award Mr. Wandke Costs, reasonable attorney's fees, and other litigation
20	expenses as authorized by 42 U.S.C. § 12205, Rehabilitation Act of 1973 in § 794a(2)(b), and
21	Wash. Rev. Code§ 49.60.030(2);
22	6. Award actual, compensatory, and/or statutory damages to Mr. Wandke for
23	violations of his civil rights as allowed under state and federal law;
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1	7. Award such additional or alternative relief as may be just, proper, and equitable.
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3	DATED THIS 30th day of March, 2022
4	By:
5	<u>s/ Conrad Reynoldson</u> Conrad Reynoldson
6	WSBA# 48187 conrad@wacda.com
7	(206) 876-8515
8	<u>s/ Marielle Maxwell</u> Marielle Maxwell
9	WSBA# 54957 marielle@wacda.com
10	(206) 455-6430
11	WASHINGTON CIVIL & DISABILITY ADVOCATE 4115 ROOSEVELT WAY NE, SUITE B, SEATTLE, WA 98105
12	Attorneys for Plaintiff Daman Wandke
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